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## AGENDA

Business Highlights
Jose Manuel Martínez, Group CEO

Annual Results Review
Thomas Tang, Group CFO

Strategy Update
Jose Manuel Martínez, Group CEO

Q\&A

## BUSINESS HIGHLIGHTS

## > Improvement in profitability

- Positive net income of $+\mathrm{HK} \$ 67$ million (2016: HK $\$ 21$ million)
- Results of underlying operations (LBIT excluding exceptional items) improved by HK $\$ 386$ million to -HK $\$ 186$ million (2016: -HK $\$ 572$ million)
- EBITDA, excluding exceptional items, of HK\$397 million (2016: HK\$90 million)
> Business performance fully in line with guidance
- Revenue development (-8.7\% yoy in LCY) in line with total space reduction (-8.5\% yoy)
- GP margin improved by $+1.4 \%$ pts yoy to $51.6 \%$
- Regular OPEX reduced by -9.9\% yoy in LCY
$>$ Strong financial position
- Net Cash position of HK\$5.2 billion
- Zero/debt


## STRATEGY HIGHLIGHTS

> Strategic Plan 2013-2017 finalized

- Group stabilized financially and operationally
- New model implemented for product development and supply chain (Vertical)
- Successful integration of commercial activity for online and offline channels (Omnichannel)
$>$ Five key initiatives in order to build a stronger foundation for growth, while further restructuring our cost base

1. Brand Rejuvenation
2. Product Elevation
3. Channels - Next Generation
4. Markets Rightsizing and Expansion
5. Cost Reduction

## ANNUAL RESULTS P\&L REVIEW

## INCOME STATEMENT

| (in HK\$'m) | FY16/17 | FY15/16 | YoY change |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | HKD | LCY |
| Revenue | 15,942 | 17,788 | $\nabla 10.4 \%$ | - 7 8.7\% |
| COGS | $(7,712)$ | $(8,859)$ | - 12.9\% | $\checkmark$ 11.3\% |
| Gross profit | 8,230 | 8,929 | - 7.8\% | V 6.2\% |
| GP margin | 51.6\% | 50.2\% | 4 1.4\%pts | 41.4\%pts |
| Regular OPEX | $(8,416)$ | $(9,501)$ | V 11.4\% | V 9.9\% |
| (LBIT)* of underlying operations | (186) | (572) |  |  |
| Net exceptional items | 84 | (24) |  |  |
| (LBIT)* | (102) | (596) |  |  |
| Interest \& taxation (net credit) | 169 | 617 |  |  |
| Net profit | 67 | 21 |  |  |

Revenue decline in line with reduction in total controlled space of $-8.5 \%$ yoy

- Space reduction mainly due to closure of the most unprofitable retail stores and low performing wholesale spaces
- Actions to increase gross profit margins by reducing the level of promotional activities, price markdowns and wholesale discounts

[^0]* Loss before interest and tax


## REVENUE BY PRODUCT DIVISION



The main divisions, Esprit Women and edc, developed better than controlled space reduction

Still challenges in the performance of the smaller Esprit Men and Lifestyle \& others divisions

* Lifestyle and others mainly include bodywear, accessories, shoes, and the sales and royalty income from licensed products such as kidswear, timewear, eyewear, jewelry, bed \& bath, and houseware.
+/- yoy change


## REVENUE BY MARKET



Revenue in all markets largely in line with controlled space reduction

Closure of loss making spaces proving more difficult in Germany due to longer lease terms
+/- yoy change

## REVENUE BY CHANNEL



> Retail (excl. eshop) revenue decline driven by space reduction, gross profit margin protection and decline in Outlets

Stable revenue development of eshop after strong growth last year (+15.3\% in LCY) and in wholesale (better than controlled space reduction)

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Gross profit margin up by 1.4\% pts

- Reduction of promotions, price markdowns and wholesale discounts
- Further improvement of Supply Chain efficiency
- Drag from a lower share of the retail (excl. eshop) over the Group revenue (42.1\% in FY16/17 vs. 44.0\% in FY15/16)
- Weakness of the Euro for most part of the year

[^1]* Loss before interest and tax


## GROSS PROFIT MARGIN



Improvement in gross profit margin across all channels, regions and key product divisions

Continued positive development in recent years despite weakness in the Euro

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| GP margin | 51.6\% | 50.2\% | $\triangle 1.4 \%$ pts | 1.4\%pts |
| Regular OPEX | $(8,416)$ | $(9,501)$ | V 11.4\% | $\checkmark 9.908$ |
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- Regular OPEX reduced by HK $\$ 1,085 \mathrm{~m}$
- Accelerated closure of loss-making stores
- Overhead cost restructuring measures


## OPERATING EXPENSES

|  |  |  | Change in \% |
| :--- | ---: | ---: | :---: |
| (in $\mathrm{HK} \$^{\prime}$ m) | FY16/17 | FY15/16 | LCY |
| Staff costs | 2,851 | 3,018 | $\nabla 4.1 \%$ |
| Occupancy costs | 2,496 | 2,793 | $\nabla 9.2 \%$ |
| Logistics expenses | 957 | 1,022 | $\nabla 4.6 \%$ |
| Marketing \& advertising expenses | 814 | 1,015 | $\nabla 18.1 \%$ |
| Depreciation \& Amortization | 582 | 662 | $\nabla 10.7 \%$ |
| Other operating costs | 716 | 991 | $\nabla 26.4 \%$ |
| Regular OPEX | 8,416 | 9,501 | $\nabla 9.9 \%$ |

> Savings achieved across all key cost lines

HK\$1 billion cost savings target achieved one year ahead of schedule

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| GP margin | 51.6\% | 50.2\% | 1.4\%pts | 1.4\%pts |
| Regular OPEX | $(8,416)$ | $(9,501)$ | - 11.4\% | $\checkmark$ 9.9\% |
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4/V year-on-year change

* Loss before interest and tax

Significant improvement in profitability of underlying operations (+HK\$386 million):

- Revenue decline fully offset by
- Improved gross profit margin and
- Reduced OPEX


## PROFITABILITY OF OPERATIONS

EBITDA (excl. exceptional items)

+HK\$307 million yoy

LBIT (excl. exceptional items)
HK\$'m

+HK\$386 million yoy

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Exceptional items mainly related to net gain on sale of properties

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> HK\$494 million improvement of the GROUP LBIT vs FY15/16

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| COGS | $(7,712)$ | $(8,859)$ | $\nabla$ 12.9\% | $\nabla 11.3 \%$ |  |
| Gross profit | 8,230 | 8,929 | - 7.8\% | - 6.2\% |  |
| GP margin Regular OPEX | $51.6 \%$ $(8,416)$ | $\begin{array}{r} 50.2 \% \\ (9,501) \end{array}$ | - $1.4 \% \mathrm{pts}$ - $11.4 \%$ | 41.4\%pts - $9.9 \%$ | Net tax credit lower than last year but still positive |
| (LBIT)* of underlying operations | (186) | (572) |  |  | -Credit from deferred taxation arising from tax losses to offset future potential profits <br> -Release of deferred tax liability no longer required based on communication received from the relevant tax authority |
| Net exceptional items | 84 | (24) |  |  |  |
| (LBIT)* | (102) | (596) |  |  |  |
| Interest \& taxation (net credit) | 169 |  |  |  |  |
| Net profit | 67 | 21 |  |  |  |

[^2]* Loss before interest and tax


## INCOME STATEMENT

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[^3]Net Profit of HK $\$ 67 \mathrm{~m}$ resulting from increased gross profit margins, leaner costs and net tax credit
In view of the size of the net profit, the Board has not recommended the payment of a final dividend

ANNUAL RESULTS
WORKING CAPITAL

## WORKING CAPITAL



## CAPITAL EXPENDITURE

HK\$'m


CAPEX remained flat for FY16/17 while largest reductions in store openings and refurbishments, as large scale refurbishments are mostly completed

## NET CASH POSITION



Strategic Plan (2013-2017) has been completed without significant consumption of cash

## STRATEGY UPDATE



## STRATEGIC PLAN 2013-2017 - EBIT* DEVELOPMENT

## ESPRIT EBIT/LBIT (excl. exceptional items) - HK\$ million



## STRATEGIC PLAN 2013-2017- SUMMARY

## STOPPED THE

 BLEEDING- Reversed fast EBIT decline of 5 previous years
- Returned to small profits after large losses in FY12/13
- Minimized cash consumption
- Maintained a sound financial position (net cash > HK\$5 billion, zero debt)
- Implemented best Vertical practices in:
- product development
- supply chain management and logistics
- merchandise management
- commercial functions
- retail operations
- Introduced and keep developing Omnichannel model
- Established a much leaner organization
- Downsizing of distribution network required and still ongoing
- Product improvement positive but limited by structural issues
- Just initial investment deployed for brand rejuvenation to date


## TWO MAJOR GOALS

## LONG TERM GROWTH

Create the basis for sustained sales growth and expansion by bringing our brand, product and channels to the next level and to a whole new generation of consumers

## ESPRIT

## RESTRUCTURING OF COST BASE

Significantly improve operating margins by focusing on the core profitable areas of the business and the highest potential markets, while fully capturing the synergies of a global brand and operations

## TOP 5 STRATEGIC INITIATIVES

## LONG TERM GROWTH

1. Brand Rejuvenation
2. Product Elevation
3. Channels Next Generation
4. Markets Rightsizing \& Expansion
5. Cost Reduction

## RESTRUCTURING OF COST BASE

## BRAND REJUVENATION

## BRAND REJUVENATION SINCE FY15/16



## ESPRIT X OPENING CEREMONY

## JUSTIN BIEBER

Canadian singer
©IG 91.6 Mio - ${ }^{(100}$ Mio


DRAKE
Canadian rapper, singer \& producer
© IG 32.3 Mio TW 34.6 Mio


## REESE WHITERSPOON

American actress
© IG 10.6 Mio $\boldsymbol{y}$ TW 1.98 Mio


JESSICA ALBA
American actress, model \& business woman © IG 9.7 Mio TW 9.47 Mio


SONG HYE-KYO
South Korean actress
© IG 5.6 Mio TW 53.6 K


KARLIE KLOSS
American (Victoria's Secret Angel) model (0) IG 6.2 Mio TW 2.39 Mio


## BRAND REJUVENATION - MARKETING 2.0



- Everything starts with Digital in mind, esp. mobile
- Drive digital innovations... and actively communicate about them
- Aim to become \#1 partner with key industry players in digital \& social
- Concentrate efforts on digital in all consumer-facing communication


## DIGITAL FIRST

## BRAND REJUVENATION - STRATEGY



## BRAND REJUVENATION - STRATEGY



## BRAND REJUVENATION - STRATEGY



## BRAND REJUVENATION - STRATEGY

## KEEP DOING GOOD



- Form strong partnerships with key environmental and social actors
- Share our sustainability program through consumer stories \& events


## PRODUCT ELEVATION

## VERTICAL PRODUCTS SINCE FY15/16

FULL PRICE FY15/16 FY16/17 ACCUM.
RETAIL

| SALES |
| :--- |
| PRODUCTIVITY^ |
| yoy GROWTH |
|  |
| GROSS PROFIT |
| PRODUCTIVITY^ <br> yoy GROWTH |


| TOTAL | $+11.4 \%$ | $+3.9 \%$ | $+15.7 \%$ |
| :--- | :--- | :--- | :--- |
| STORES | $+6.0 \%$ | $-1.3 \%$ | $+4.6 \%$ |
| ESHOP | $+15.2 \%$ | $-0.7 \%$ | $+14.4 \%$ |
| TOTAL | $+6.5 \%$ | $+6.2 \%$ | $+13.2 \%$ |
| STORES | $+0.2 \%$ | $+5.4 \%$ | $+5.7 \%$ |
| ESHOP | $+13.9 \%$ | $-4.6 \%$ | $+8.7 \%$ |

## PRODUCT ELEVATION - NEW PRODUCTS



## PRODUCT ELEVATION - NEW ORGANIZATION

## MAIN LINE

All divisions and product categories under one single head and team

- Better coordination of collections in terms of assortment, pricing and design
- Increased efficiency and synergies in product development and supply chain management
- Increased consistency between the Retail and Wholesale lines
- Reduced size of the product range


## FAST-TO-MARKET

Enlarged specialized team and supply chain for all fast to market product development

- Higher share of fast reaction products
- Faster and more visible introduction of trends
- Special support for the specific needs of our Asian markets
- Fully dedicated product engine for the specific needs of online


# CHANNELS <br> NEXT GENERATION 

## OMNICHANNEL MODEL SINCE FY15/16



## E-SHOP - NEXT GENERATION

## MOBILE FIRST

- BRAND CONTENT!
- PERSONALIZATION
- ESPRIT LOVE'S
- INTERACTIVE GUIDES
- ...


INSTORE WIFI

##  <br> DIGITAL SCREENS



## OMNICHANNEL SERVICES

 Click \& Collect Click \& Reserve Return @ Store
## MARKETS

RIGHTSIZING \& EXPANSION

## MARKETS PERFORMANCE IN FY16/17

## EBIT contribution by channel and market* (HK\$ million)

|  | EUROPE | APAC | TOTAL |
| :--- | :---: | :---: | :---: |
| ESHOP | 922 | $(7)$ | 915 |
| RETAIL excl. eshop | $(469)$ | $(177)^{\star}$ | $(646)$ |
| WHOLESALE | 848 | $(5)$ | 843 |
| TOTAL | $\mathbf{1 , 3 0 1}$ | $\mathbf{( 1 8 9 )}$ | $\mathbf{1 , 1 1 2}$ |

## LOSS MAKING STORES

## EUROPE



60\% of losses
concentrated in 43 stores ( $17 \%$ of sqm)

- Good locations
- Oversized/over-expensive network


## APAC



75\% of losses concentrated in 5 stores ( $6 \%$ of sqm)

- Highly loss-making flagships
- Weak/outdated network


## GROWTH IN EUROPE

## EUROPE



- EXISTING - Selective openings to replace loss-making stores in core markets
- EXPANSION - France, Spain, Russia, ...

- EXISTING - Acceleration of planned restructuring of store network in key markets
- EXPANSION - China, India, ...

OTHER - US, Canada, Mexico, Middle East, ...

## COST REDUCTION

## COST REDUCTION SINCE FY13/14

## OPEX REDUCTION <br> (as presented in March 2016 - IR Day)

Reduce OPEX by at least - HK\$1.0 billion over the next 2 years, excl. fx rate impacts:

- Closure of the heaviest loss-making stores and deep restructuring of the countries with negative bottom line contributions
- Downsizing of wholesale organizations to adapt to channel development
- Reducing all overhead costs in the affiliates and central headquarters
- Streamlining internal processes and resources under new business model
- Maximizing synergies between local and central structures
- Enforcing ever more radical cost discipline across the organization


## OPEX yoy growth in LCY*



[^4]OUTLOOK

## FY17/18 OUTLOOK



Modest decline as pressure from continued closure of most unprofitable stores is expected to be partly alleviated by expansion and space productivity improvements


Slightly higher gross profit margin as a result of a higher proportion of retail revenue to Group revenue and reduced markdowns and discounts

OPEX
Continued decrease as we expect the obvious savings from store closures as well as further opportunities to optimize overhead costs

Similar improvement in EBIT (excluding exceptional items) as experienced in $\mathrm{FY} 16 / 17$, as improvement in gross profit margin and operating expenses is expected to outweigh the negative impact of revenue decline

THANKS AGAIN!




[^0]:    4/V year-on-year change

[^1]:    4/V year-on-year change

[^2]:    4/V year-on-year change

[^3]:    4/ $\nabla$ year-on-year change

    * Loss before interest and tax

[^4]:    * OPEX excl. exceptional items

