# ESPRTT 

ANNUAL RESULTS FY17/18 ESPRIT HOLDINGS LIMITED
18.SEPTEMBER 2018


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## AGENDA

Introduction<br>Raymond OR, Executive Chairman

Annual Results Review
Thomas TANG, Group CFO

Strategy update
Anders KRISTIANSEN, Group CEO

Q\&As

## ANNUAL RESULTS

REVIEW

## INCOME STATEMENT

| (in HK\$'m) | FY17/18 | FY16/17 | YoY change |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | HKD | LCY |
| Revenue | 15,455 | 15,942 | -3.1\% | 11.1\% |
| COGS | $(7,534)$ | $(7,712)$ | $\nabla$ 2.3\% | $\nabla 10.5 \%$ |
| Gross profit | 7,921 | 8,230 | $\nabla 3.8 \%$ | - 11.6\% |
| GP margin | 51.3\% | 51.6\% | $\nabla$ 0.4\%pt | V 0.3\%pt |
| Regular OPEX | $(8,830)$ | $(8,416)$ | - $4.9 \%$ | - 3.3\% |
| (LBIT)* of underlying operations | (909) | (186) |  |  |
| Net exceptional items | $(1,344)$ | 84 |  |  |
| (LBIT)* | $(2,253)$ | (102) |  |  |
| Net interest income/ (expense) | 27 | (4) |  |  |
| Net (taxation)/ taxation credit | (328) | 173 |  |  |
| Net (loss)/profit | $(2,554)$ | 67 |  |  |

Revenue decline was -11.1\% in LCY, mainly due to:

- Reduction in total controlled space of -9.3\% yoy, which is in line with our strategic plan to rationalize our distribution footprint; and
- Weaker than expected retail sales performance, mainly as a result of decrease in customers' traffic and increased competition

Decline in HKD terms was less ( $-3.1 \%$ ) due to the strengthening of EUR against HKD (average rate up by $\simeq 10 \%$ yoy during the year)

4/V year-on-year change

* Loss before interest and tax


## ミSIPRIT

## INCOME STATEMENT

| (in HK\$'m) | FY17/18 | FY16/17 | YoY change |  |  |
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| Gross profit | 7,921 | 8,230 | $\nabla 3.8 \%$ | $\nabla$ | 11.6\% |
| GP margin | 51.3\% | 51.6\% | $\nabla$ 0.4\%pt |  | 3\%pt |
| Regular OPEX | $(8,830)$ | $(8,416)$ | - $4.9 \%$ | $\nabla$ | 3.3\% |
| (LBIT)* of underlying operations | (909) | (186) |  |  |  |
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> GP margin similar level to last year
> Slight decline mainly due to lower proportion of revenue from Retail stores (excl. eshop)

* Loss before interest and tax


## ESIPRIT

## INCOME STATEMENT

| (in HK\$'m) | FY17/18 | FY16/17 | YoY change |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | HKD | LCY |  |
| Revenue | 15,455 | 15,942 | $\nabla 3.1 \%$ | $\nabla$ | 11.1\% |
| COGS | $(7,534)$ | $(7,712)$ | $\nabla$ 2.3\% | $\nabla$ | 10.5\% |
| Gross profit | 7,921 | 8,230 | $\nabla 3.8 \%$ | $\nabla$ | 11.6\% |
| GP margin | 51.3\% | 51.6\% | $\nabla$ 0.4\%pt |  | 3\%pt |
| Regular OPEX | $(8,830)$ | $(8,416)$ | - $4.9 \%$ |  | 3.3\% |
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Reduction in regular OPEX of -3.3\% in LCY, driven by:

- Savings from store closures, and
- Overhead cost restructuring measures to optimize OPEX


## INCOME STATEMENT

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| Revenue | 15,455 | 15,942 | - 3.1\% | $\nabla 11.1 \%$ |
| COGS | $(7,534)$ | $(7,712)$ | $\nabla \quad 2.3 \%$ | $\nabla 10.5 \%$ |
| Gross profit | 7,921 | 8,230 | $\nabla 3.8 \%$ | $\nabla 11.6 \%$ |
| GP margin | 51.3\% | 57.6\% | $\nabla$ 0.4\%pt | $\boldsymbol{\nabla} 0.3 \% \mathrm{pt}$ |
| Regular OPEX | $(8,830)$ | $(8,416)$ | - $4.9 \%$ | $\nabla 3.3 \%$ |
| (LBIT)* of underlying operations | (909) | (186) |  |  |
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Savings in regular OPEX was not sufficient to outweigh the negative impact from higher than expected decline in revenue

* Loss before interest and tax


## ESPIRIT

## INCOME STATEMENT

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Significant negative impact from exceptional items

- Primarily related to nonrecurring provisions and impairments
- Majority are purely accounting adjustments, with no impact on our cash and operating performance

Profitability worse than management's expectation with LBIT of HK\$ $(2,253)$ million

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Taxation mainly comprised of a write down of deferred taxation assets in association with the German operations, due to continued decline of business

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Bottom line was very much impacted by

- Weaker than expected retail sales
- The Exceptional Items
- The write down of deferred taxation assets

The Board has not recommended the payment of a dividend as a net loss was recorded for the year

* Loss before interest and tax


## ミSIPRIT

## ANNUAL RESULTS <br> REVENUE ANALYSIS

## REVENUE BY PRODUCT DIVISIONS



Core divisions, Women (Esprit \& edc) developed largely in line with controlled space reduction

Other divisions, Men (Esprit \& edc) and Lifestyle \& others, recorded relatively weaker performance

* Lifestyle and others mainly include bodywear, accessories, shoes, and the sales and royalty income from licensed products such as kidswear, timewear, eyewear, jewelry, bed \& bath, and houseware
+ / - yoy change
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## REVENUE BY DISTRIBUTION CHANNELS


+/- yoy change

## REVENUE BY DISTRIBUTION CHANNELS



Retail (excl. eshop) adversely impacted by intense competition and strategic store closures

- Comp-Store-Sales $\boldsymbol{\nabla} \mathbf{9 . 6 \%}$ in LCY

Decrease in customers' traffic to our stores

- Selling space $\boldsymbol{\nabla} \mathbf{7 . 8} \%$

Visible reduction in controlled space due to rightsizing of our stores network, including closure of the most unprofitable retail stores
+/- yoy change

## REVENUE BY DISTRIBUTION CHANNELS



## Eshop Europe $\mathbf{\nabla}$ 6.1\% in LCY

- Represent 95\% of total Eshop revenue
- Dragged by decrease in customers' traffic


## Eshop APAC $\nabla$ 5.3\% in LCY

- Decisive actions to focus on higherprofitability model by reducing the level of promotional activities, price markdown, and discounts to improve gross profit margin
+/- yoy change


## REVENUE BY MARKETS



## Europe

- Germany alone represents half of the Group's business (50.4\%)
- Together with the Rest of Europe, generated $87.7 \%$ of the Group's total revenue


## Asia Pacific

- Efforts and resources being deployed to fuel growth in this region, including a very ambitious plan for China
- A fast-to-market line aims to introduce trendier products for the APAC market, particularly China, will reach stores for the Fall-Winter 2018 season
+/- yoy change


## ANNUAL RESULTS

 PROFITABILITY
## GROSS PROFIT MARGIN



Gross profit margin similar level to last year

Slight decline (-0.3\% point in LCY) mainly due to lower proportion of Retail (excl.
eshop) revenue
(FY17/18: 40.4\% vs
FY16/17: 42.1\%)

## OPERATING EXPENSES

| (in HK\$'m) | FY17/18 | FY16/17 | Change in \% |
| :---: | :---: | :---: | :---: |
|  |  |  | LCY |
| Staff costs | 2,968 | 2,851 | - 3.7\% |
| Occupancy costs | 2,526 | 2,496 | - 6.2\% |
| Logistics expenses | 1,029 | 957 | - 1.9\% |
| Marketing \& advertising expenses | 900 | 814 | - $0.9 \%$ |
| Depreciation | 528 | 518 | - 6.5\% |
| Other operating costs | 879 | 780 | - 3.0\% |
| Regular OPEX | 8,830 | 8,416 | $\nabla$ 3.3\% |

Savings achieved across all key cost lines, except slight increase in marketing \& advertising expenses to strengthen our CRM program

## Continue to see reduction in Regular OPEX

## NET EXCEPTIONAL EXPENSES

## (in HK\$'m)

## Exceptional items

Impairment of China goodwill and customer
relationships
(794)
(152)
(129)
(119)
(76)

16
(1344)

Store closures and onerous leases
Closure of ANZ operations
One-off costs in relation to staff reduction plans Inventory provision
(Impairment of) / write back of fixed assets
Provision for SAP applications
Fixed assets impairment for small loss-making stores

Net gain on disposal of properties
Total

FY16/17

133

Due to the significant decline of our business in China in recent years

Due to the weaker than expected sales
performance of directly managed retail stores

Exit of the ANZ markets, allowing us to concentrate our efforts and resources in developing more attractive markets

## ANNUAL RESULTS

WORKING CAPITAL

## WORKING CAPITAL



Net trade debtors



## Inventories value $\nabla \mathbf{9 . 6 \%}$ yoy:

- Despite $\boldsymbol{\triangle} 1.7 \%$ appreciation in EUR/HKD closing rate yoy
- Inventory turnover days $\boldsymbol{\Delta} 5$ days mainly due to the weaker than expected sales performance of retail online and offline


## Net trade debtors $\boldsymbol{\nabla 1 8 . 0}$ \% yoy:

- Compared favorably against Group revenue decline of - $11.1 \%$ in LCY and wholesale (excl. eshop) revenue decline of $-11.6 \%$ in LCY


## Trade creditors $\nabla \mathbf{4 . 8 \%}$ yoy:

- Similar level to last year


## ESIPRIT

## CAPITAL EXPENDITURE



- Increase in CAPEX largely due to investment in the extension of the distribution center in Europe
- In regional currency terms
Europe:
€27.3m
- 17.4\%
APAC
HK\$50.5m マ14.8\%


## RECENT DEVELOPMENT OF NET CASH POSITION



- The Group remained debt free with net cash of HK\$4,521 million,
- Net cash utilization (excluding share repurchase) of HK\$(463)m was higher than last year (FY16/17: HK\$(120)m) due to the worse than expected decline in revenue


## ESIPRIT

## STRATEGY

## FIRST IMPRESSIONS

- Started in the company 1 June 2018
- Met with many employees, wholesale partners and customers, and visited stores all over the Esprit world
- Conclusion:

Esprit is a<br>GREAT BRAND AND A<br>GREAT COMPANY



## BUT, THE RESULTS OF THE COMPANY ARE FAR FROM SATISFACTORY

Declining<br>Sales<br>-11.1\%<br>yoy in LCY

High Cost Structure<br>Costs 57\%* of net sales

Bold changes are needed O to return to sustainable growth and profitability

## WE NEED TO BUILD A NEW MODEL AND RESTRUCTURE

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Build a new model for the future

## WE NEED TO BUILD A NEW MODEL $\underline{\text { AND RESTRUCTURE }}$

## 三Gાગણ|T

Build a new model for the future

## THE VISION FOR OUR NEW MODEL



## OUR APPROACH



## WE ARE LISTENING TO OUR AUDIENCE

To understand the emotional motivations of segments, beyond the demographics and rational response

4 Key markets: Germany / China / France / Sweden

| ABSORBTION | STAKEHOLDER <br> INTERVIEWS | QUALITATIVE <br> RESEARCH | QUANTITATIVE |
| :---: | :---: | :---: | :---: |
| Deep dive into <br> existing <br> information <br> and previous <br> research | Initial insights <br> on where the <br> brand is and <br> what was tried <br> in the past | Explore the <br> lives, style and <br> preference of <br> the audience | current and <br> prospective <br> customers |
| Review the <br> context in <br> which Esprit <br> operates | Interviews of <br> Esprit people <br> and partners | Create initial | Capture further <br> insights on <br> tribes |

## DEVELOPING A UNIVERSAL AND UNIQUE BRAND

Universal idea that can flex across audiences and markets

Understanding common emotional motivations and needs across existing \& new, male and female, (and other)

Brand that supports product but doesn't constrict it

Using our history as a reason to believe in the future, rather than being "a heritage brand"

Brand consistent style \& handwriting

Quality

- improve fitting, reinforce core fabrics and trims, strengthen QA inspection
Perfect product offering for our customer

Collection size and structure

- strengthen core and basic styles
- improve fashion pyramid use data

Divisional identity

Product branding

## THE ESPRIT EXPERIENCE



- Give the thing people love
- Partner to get reach
- Co-Create for visibility



## Omni-channel shopping

 experience

- Create experimental U/X online
- Become 'best-in-class' wholesale
- 'Live the brand' in our stores


## Deep \& valuable

 relationships

- Build an emotional CRM
- Use data for relevance
- Surprise \& delight on all touchpoints


## WE NEED TO BUILD A NEW MODEL $\underline{\text { AND RESTRUCTURE }}$

## 三બાગ|న|T

Build a new model for the future
\&
Restructure the cost base

## RESTRUCTURE THE COST BASE

## Reduce complexity

Reduce complexity and improve accountability in our organization

- Allocate clear roles and responsibilities at all levels
- Facilitate faster and better decision making

Become a leaner organization and review the elimination of lossmaking parts of the business to build a stronger foundation for the future

- Consolidate our headquarters and office structures
- Address loss-making store list and decide on closures
- Assess our wholesale customer needs and how we better and more efficiently serve our partners in the future


## Build a stronger foundation for the future

## STRATEGY READY LATE FALL

- We are convinced that we have the right ideas to put Esprit back on track
- By the end of Fall we will be ready to share with you the strategy we have for this great company
- Next, we will work on the details which are subject to local laws and regulations (such as involving works councils)

Bold changes are needed O to return to sustainable growth and profitability

## OUTLOOK

## FY18/19 OUTLOOK



Low double-digit \% yoy decline due to a combination of i) continue rationalization of distribution footprint; and ii) decline in customers' traffic although at a slightly lower rate than last year

Stable level as pressure from lower proportion of retail revenue is expected to be offset by benefits arising from measures to reduce markdowns and promotions

Mid single-digit \% yoy reduction mainly driven by ongoing rightsizing of retail footprint, including closure of heavily loss making retail stores and the divestment of Australia and New Zealand

Potential one-off costs to restructure the organization and accelerate the closure of loss making stores, in order to significantly reduce our cost base. Details are yet to be finalized and the benefits are expected to be fully realized over the next 2 to 3 years.

Slightly lower than previous year



