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# **AGENDA**

Business Highlights Jose Manuel Martínez, CEO

Interim Results Review Thomas Tang, CFO

Strategic Priorities Jose Manuel Martínez, CEO

Q&A's

# **BUSINESS HIGHLIGHTS**

### 1H FY14/15 sales performance was well below expectation and adversely impacted by a number of internal and external factors

- > Reduction in total controlled space in both Retail and Wholesale networks
- Prolonged unusually warm weather in Europe, which affected sales of Autumn / Winter products and resulted in a highly promotional and discount driven market environment
- > Finalization of the special return agreements with our Wholesale partners in China
- Unfavorable exchange rate movements, primarily the Euro depreciation against US Dollar

### Net profit of HK\$47 million thanks to continued improvement of our cost base

- > Turnover decline of -13.2% in local currency compared with -10.0% year-on-year reduction of total controlled space
- Gross profit margin at 50.5%, slight increase year-on-year of +0.9% pt
- Continued savings in OPEX with reduction of -11.9% in HK\$ term
- Healthy net cash balance of HK\$5.2 billion

### Rapid progress in all fronts of our Transformation project

- On track and recently launched Spring / Summer 15 (SS15) collections in February 2015, first ones under the new model, which have been well received by wholesale customers
- Retail performance to be assessed by the end of this season
- Stepping up efforts to establish a vertical business model and a solid platform for best-in-class omni-channel distribution

# INTERIM RESULTS REVIEW

# **INCOME STATEMENT**

(in HK\$'m)	1H FY14/15	1H FY13/14	YoY change HKD LCY
Turnover	10,716	12,810	▼ 16.3%
COGS	(5,309)	(6,462)	<b>▼</b> 17.8% <b>▼</b> 14.8%
Gross profit	5,407	6,348	<b>▼</b> 14.8% <b>▼</b> 11.5%
GP margin	50.5%	49.6%	▲ 0.9% pt
OPEX	(5,370)	(6,094)	▼ 11.9% <b>▼</b> 8.9%
EBIT	37	254	<b>▼</b> 85.5% <b>▼</b> 73.3%
Taxation	1	(175)	▼ 100.8% <b>▼</b> 93.9%
Net profit	47	95	<b>▼</b> 49.9% <b>▼</b> 30.5%

**<sup>▲/▼</sup>** year-on-year change

Turnover decline higher than decline in total controlled space of -10.0% yoy

Larger than expected decrease in turnover mainly due to:

- (i) Prolonged unusually warm weather in Europe for majority part of the period under review
- (ii) Special return agreements in China

Gross profit margin increased slightly due to supply chain savings that also allow us to invest in improving product quality and value for money

Efforts continued in OPEX reduction but at a lower rate than turnover due to substantial cost savings achieved in previous year

A non-recurring tax credit of approximately HK\$155 million as a result of a successful claim on deductibility of certain expense items in the United States of America

# TURNOVER

# BREAKDOWN OF TURNOVER

Regions	Retail	Wholesale	Licensing & others	Total
Germany	29.0%	17.8%	0.1%	46.9%
Rest of Europe*	20.1%	17.1%	0.1%	37.3%
Asia Pacific	13.6%	1.6%	0.0%	15.2%
North America	0.0%	0.0%	0.6%	0.6%
Total	62.7%	36.5%	0.8%	100.0%

<sup>\*</sup> Rest of Europe include all European countries excluding Germany, plus Latin America and the Middle East

# DEVELOPMENT OF TURNOVER BY QUARTERS

FY14/15	Turnover Change in LCY	SQM Change
1st Quarter	<b>▼</b> 16.3%	<b>T</b> 11.3%
2 <sup>nd</sup> Quarter	▼ 9.9%	<b>V</b> 10.0%
First Half	<b>▼</b> 13.2%	<b>▼</b> 10.0%



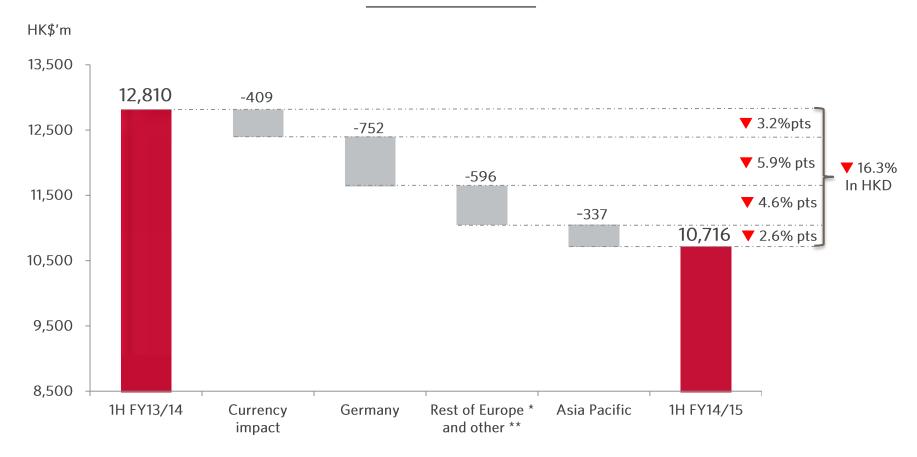
Very weak performance in 1Q primarily due to the damaging combination of unusually warm weather in Europe and special return agreements in China



Decline narrowed to be very much in line with the corresponding reduction of controlled space in 2Q, once we faced a more "normalized" situation in Europe and APAC

**<sup>▲</sup>**/▼ year-on-year change

# DEVELOPMENT OF TURNOVER BY REGIONS



<sup>\*</sup> Rest of Europe include all European countries excluding Germany, plus Latin America and the Middle East

▲/▼ year-on-year change

<sup>\*\*</sup> Other represents North America

# ANALYSIS OF TURNOVER - GERMANY

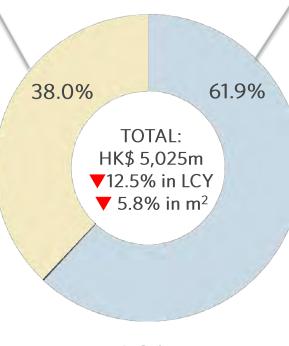
### **WHOLESALE**

HK\$1,908m ▼9.1% in LCY 212,221 m<sup>2</sup> ▼7.1%

- Termination of very small wholesale accounts as part of our effort to rationalize wholesale customer base
- Lower order intake of edc products as a result of new planning for collection flow
- Stabilization of controlled space productivity (sales/m²) in 20:

1Q: ▼10.2% in LCY vs ▼5.0% in m<sup>2</sup>

2Q: ▼7.5% in LCY vs ▼7.1% in m<sup>2</sup>



Licensing & Others: 0.1%

**7**26.1% in LCY

### RFTAIL

HK\$3,110m ▼14.5% in LCY 124,490 m<sup>2</sup> ▼3.4%

- Closure of 6 stores under store closure and onerous leases in 1H
- Prolonged unusually warm weather conditions
- Discount-driven market and weakened consumer sentiment

Decline narrowed to ▼12.9% in 2Q (1Q ▼16.3%)

- Weather turned colder in November and December 2014
- Aggressive promotion and mark down in place to drive store traffic and to activate sales

# ANALYSIS OF TURNOVER - REST OF EUROPE

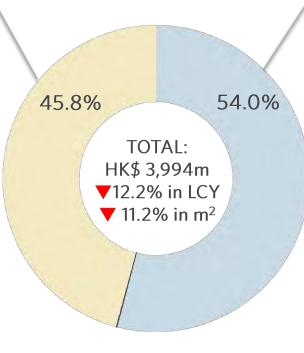
### **WHOLESALE**

HK\$1,830m ▼13.8% in LCY 188,871m<sup>2</sup> ▼16.8%

- Conversion of 10 franchise stores in Sweden into retail format
- Exit of partner in Russia
- Reduction in franchise store space in Middle East
- Space loss in France and Belgium driven by negative economic environment
- Stabilization of controlled space productivity (sales/m²) in 2Q:

1Q: ▼16.6% in LCY vs ▼17.9% in m<sup>2</sup>

2Q: ▼8.7% in LCY vs ▼16.8% in m<sup>2</sup>



Licensing & Others : 0.2%

▼ 5.6% in LCY

### **RETAIL**

HK\$2,158m ▼ 11.0% in LCY 107,228 m<sup>2</sup> ▲ 0.6%

- Closure of 3 stores under store closure and onerous leases in 1H
- Prolonged unusually warm weather conditions
- Slower economic growth and weakened consumer sentiment

Decline narrowed to ▼7.1% in 2Q (1Q ▼15.6%)

- Conversion of 10 franchise stores in Sweden into retail format
- Weather turned colder in December 2014
- Aggressive promotion and mark down in place to drive store traffic and to activate sales

## ANALYSIS OF TURNOVER - ASIA PACIFIC

### **WHOLESALE**

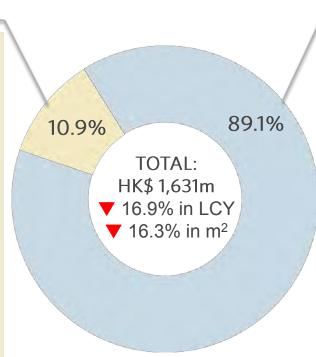
HK\$178m ▼49.3% in LCY 47,650m<sup>2</sup> **V**35.3%

#### **China** (73.3% of APAC Wholesale)

- ▼ 51.5% in LCY
- **7** 41.8% in sqm
- Loss of controlled space carried on from last year
- Special return agreements finalized end of 1Q to address the aged inventory problem
- Stabilization of controlled space productivity in 20
  - ▼32.1% in LCY vs ▼35.3% in m<sup>2</sup>
- Signed up new franchise partners for the next financial year

#### **Rest of APAC**

- Closure of Australia wholesale
- Lower orders from Thailand



### RETAIL

HK\$1,453m ▼9.8% in LCY 101.994m<sup>2</sup>  $\vee$  3.1%

### China (43.7% of APAC Retail)

- ▼ 10.2% in LCY
- **7** 2.5% in sqm
- Decline in store traffic and weak performance in department store promotions in China
- ▲ 2.9% comp-store-growth in 2Q

Decline slightly narrowed to \(\nbegin{vmatrix} 9.6\% \ext{}\) in 2Q (1Q **V**10.9%)

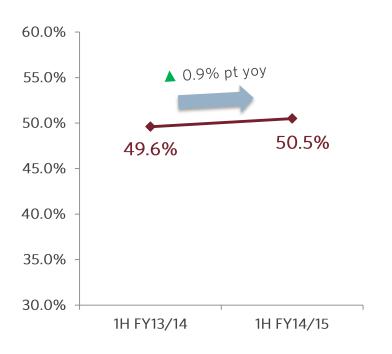
#### **Rest of APAC**

- ▼ 9.5% in LCY
- **7** 3.6% in sqm
- Occupy Central Movement in Hong Kong affecting consumer traffic and trading hours

**▲/ v** year-on-year change 13

# PROFITABILITY

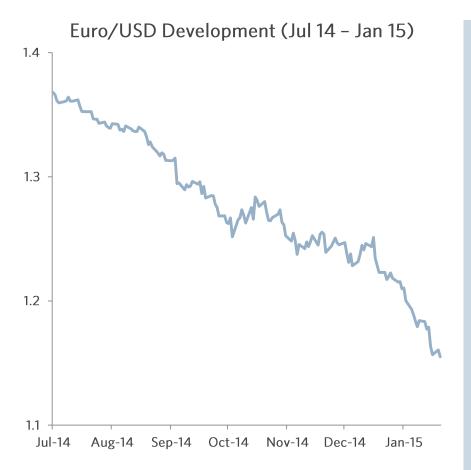
# GROSS PROFIT MARGIN



### Slight increase in gross profit margin

- Lean supply chain management is beginning to have positive impact on sourcing costs
- Aggressive promotion and markdown implemented to drive store traffic and to activate sales

# FX CHALLENGE



- Negative impact on Euro depreciation
  - Approximately 78% of sales denominated in Euro
  - Only approximately 15%-20% of finished goods are purchased in Euro
- Sourcing costs for calendar year 2015 (i.e. SS15 and AW15) is fully hedged at a better rate than the current rate - moderate immediate pressure on GP margin
- Excluding working capital requirements, all surplus cash are kept in USD/HKD (represent almost 60% of total cash held by the Group)
- Under continuous review for purchases of merchandise in the calendar year 2016 as well as potential Euro price adjustment, depending on movement in exchange rate

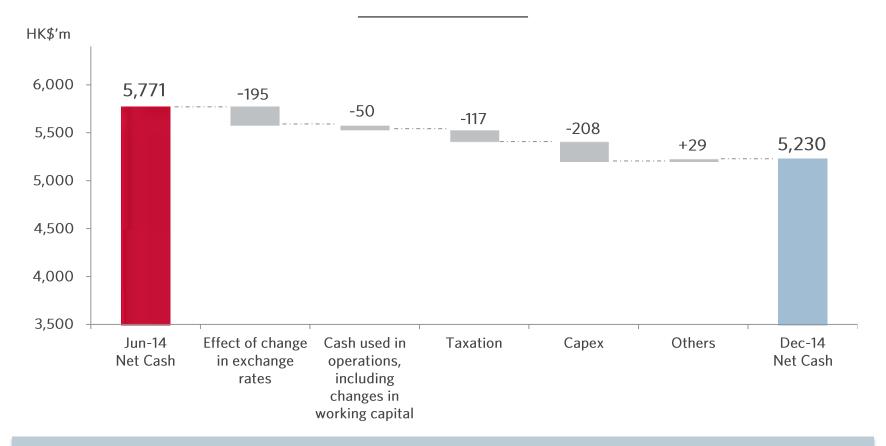
# **OPERATING EXPENSES**

(in HK\$ M)	1H FY14/15	1H FY13/14	LCY Change		CONTINUING OUR EFFORTS IN COSTS REDUCTION:
Staff costs	1,896	1,984	<b>▼</b> 1.4%		
Occupancy costs	1,689	1,819	<b>▼</b> 4.2%	<b>&gt;</b>	Reflect reduction of ▼-2.0% in expensive retail space
Logistics expenses	569	670	<b>▼</b> 11.0%	<b>→</b>	In line with reduction in business volume
Depreciation	371	419	▼ 8.2%		
Marketing & Advertising expenses	419	371	19.0%	>	Stepping up marketing efforts ahead of roll out of new products at store level
Others	426	831	<b>▼</b> 48.4%	<b>&gt;</b>	Benefited from improved stock management (stock provisions)
Total OPEX	5,370	6,094	8.9%		management (Stock provisions)

- Total OPEX savings of HK\$724 million, representing a year-on-year reduction of -8.9% in LCY
- Despite 19% LCY increase in Marketing & Advertising expenses mainly for implementation of the new brand strategy to drive consumer attention and store traffic across channels

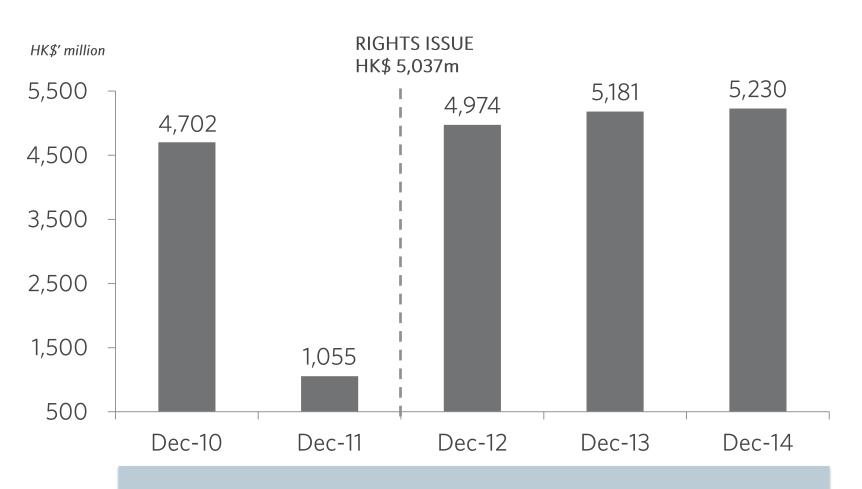
# WORKING CAPITAL

## FUND FLOW AND NET CASH POSITION



- Net cash consumption of HK\$541 million for the Period Under Review
- Maintained a healthy net cash position of HK\$5,230 million (HK\$5,181 million as of 31 Dec 2013)
- Subsequent to 31 Dec 2014, the last installment (HK\$260m) of the bank loan was repaid on 4 Feb 2015, and the Group is now debt free

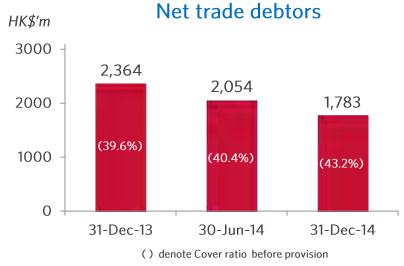
# RECENT DEVELOPMENT OF NET CASH POSITION



Cash preservation throughout first phase of Transformation

## WORKING CAPITAL - INVENTORIES & NET TRADE DEBTORS





Inventory ▼ 5.0% yoy due to:

- Units of inventory ▼ 14.7% yoy
- ▼ 11.9% depreciation in EUR/HKD closing rate (31 Dec 14: 9.4295; 31 Dec 13: 10.703)
- Write-back of overprovision of merchandises in the outlet channel

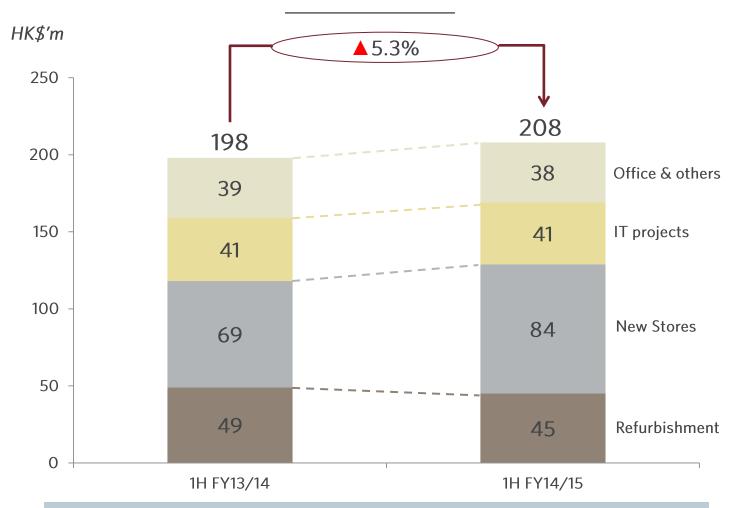
Inventory turnover days increased by 4 days yoy to 95 days as a result of negative sales development

Net trade debtors **▼**24.6% yoy due to:

- Lower wholesale turnover
- ▼ 11.9% depreciation in EUR/HKD closing rate (31 Dec 14: 9.4295; 31 Dec 13: 10.703)

Cover ratio before provision increased by  $\triangle 2.8\%$  pts as compared to end of Jun 2014

# CAPITAL EXPENDITURE



- Similar level of CAPEX
- Remained selective in expansion and moderate in deployment of refurbishment to align with business development

# DIVIDEND

Interim Dividend				
Net profit	HK\$47m			
Basic earnings per share	HK 2 cents			
Interim dividend payout ratio	61.5%			
Interim dividend per share	HK 1.5 cents			

- Declared interim dividend of HK 1.5 cents per share with scrip alternative
- Key calendar dates

Ex-dividend date: 11 March 2015

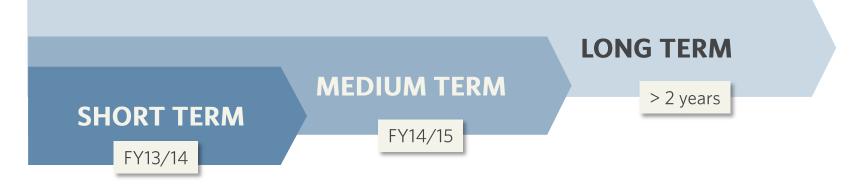
Book closure dates:
13 March 2015 to 16 March 2015

Payment date: 28 April 2015

# STRATEGIC PRIORITIES

# STRATEGIC PLAN





### **STABILIZATION**



Build a sound and healthy platform for the introduction of the structural changes needed to regain competitiveness

### **TRANSFORMATION**

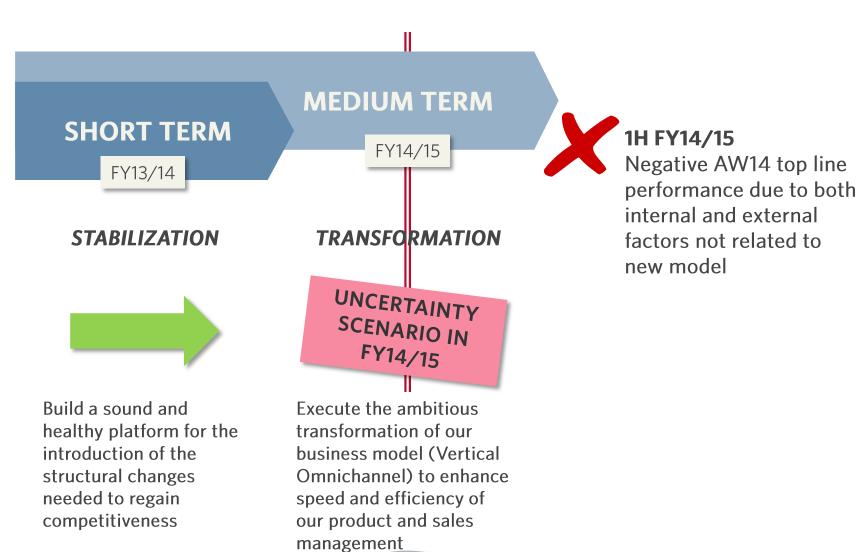
UNCERTAINTY SCENARIO IN FY14/15

Execute the ambitious transformation of our business model (Vertical Omnichannel) to enhance speed and efficiency of our product and sales management

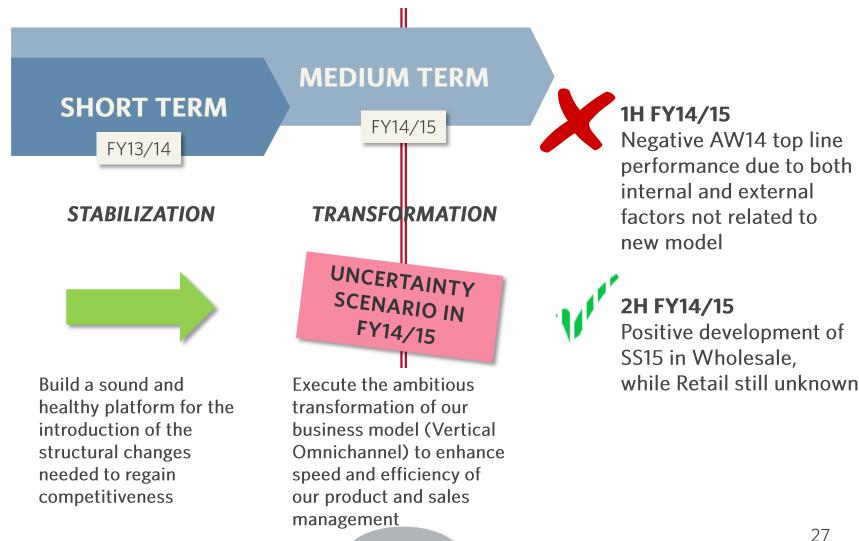
### **GROWTH**



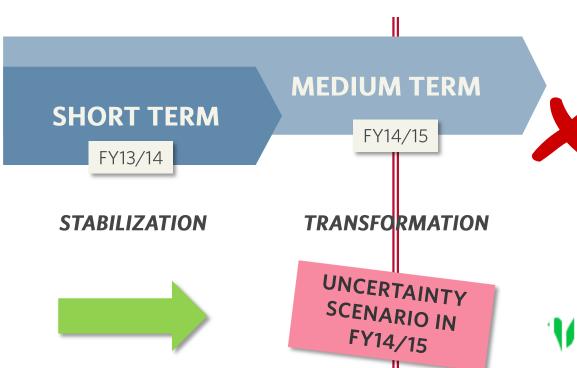
Leverage the benefits of the new model to drive sustainable top line growth, and the healthier cost base to increase profitability



Jan '15



Jan '15



Build a sound and healthy platform for the introduction of the structural changes needed to regain competitiveness Execute the ambitious transformation of our business model (Vertical Omnichannel) to enhance speed and efficiency of our product and sales management

**Jan '15** 

### 1H FY14/15

Negative AW14 top line performance due to both internal and external factors not related to new model



### 2H FY14/15

Positive development of SS15 in Wholesale, while Retail still unknown



New model implementation started on time (July 2014) and positive progress in most fronts of the Transformation 28

### **PRODUCT**

### **CHANNELS**

### **VERTICAL**

Product
Development

Merchandising

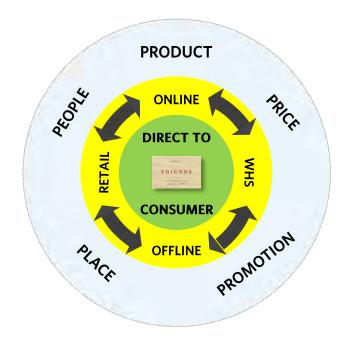
Supply Chain

Distribution

Store / POS

Stock

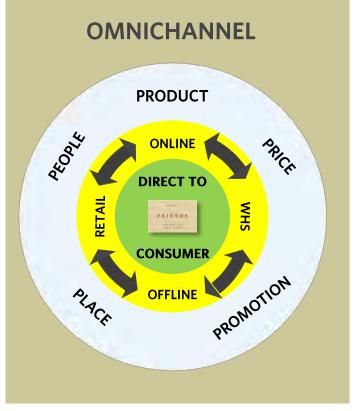
### **OMNICHANNEL**



BRAND = S P R I T







# BRAND "ESPRIT DE CORPS"

## BRAND MARKETING STRATEGY

### **MEDIUM TERM**

### **SHORT TERM**

FY13/14

FY14/15

### **STABILIZATION**

### <u>Overall</u>

Company focused on fixing profitability and operational issues

#### **Brand**

Reduce total Brand Marketing spend and focus on tactical measures

### **TRANSFORMATION**

Company focused on improving our product and stores

**Revise** and test final Brand Strategy (revisit original concept in Transformation Plan)

# **ESPRIT**



"Esprit de Corps"

Social Realm

Social values
Group/Relatedness
Freedom
Feelings
Casual/Natural
Relaxed/Positive
Full of life
Real People

# FY14/15 CAMPAIGNS - NEW CONCEPT

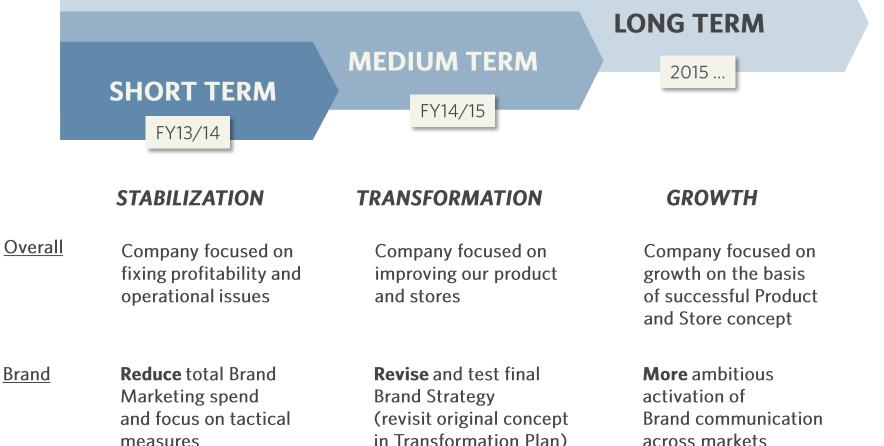
### Autumn / Winter 14



### Spring / Summer 15



## BRAND MARKETING STRATEGY



measures

# PRODUCT "VERTICAL MODEL"



















# IMPLEMENTATION OF VERTICAL BUSINESS MODEL

### **VERTICAL**

**Product Development** 

Merchandising

**Supply Chain** 

Distribution

Store / POS

Stock

- **Lean SCM -** Fast and efficient product development (vs GTM)
- **Category Mngmnt. Teams -** End to end product management
- **New Merchandising Model -** Centralized product and merchandise decisions (vs. Markets/Channels)
- **4. Seasonal Calendar -** Flexible flow of product (vs. 12 collections)
- **Product Range Reduction -** Development for the Stores (vs. Showrooms)
- **6.** Fast to Market Product Development Smaller initial collections and larger OTB (vs. Order Intake)
- **7. Stock Management Optimization** "Last minute" and subsequent allocation - replenishment (vs 100% pre-allocation)
- **8. New Pricing Model -** Market pricing (vs. "Cost+" model) with a focus on realized GP Margin (vs. Full Price margins)



















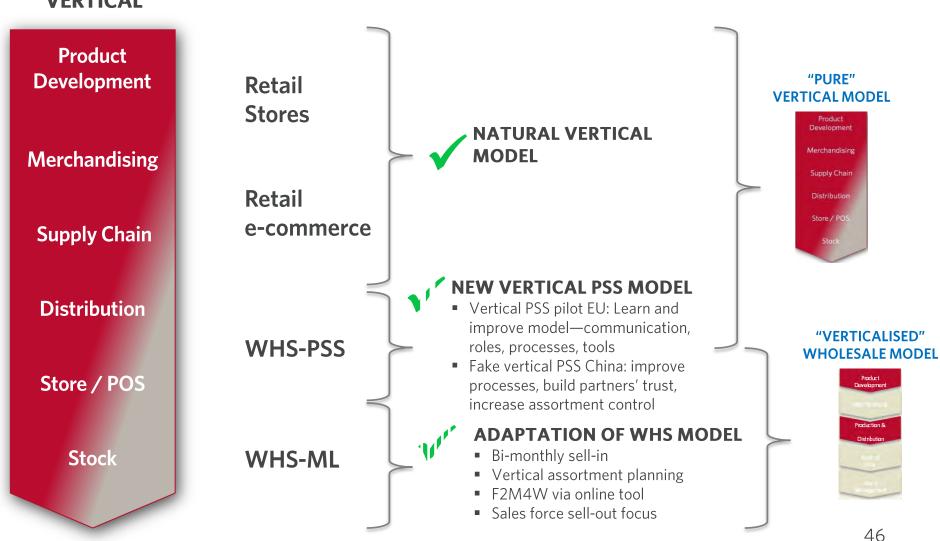






## HYBRID BUSINESS MODEL FOR ALL CHANNELS

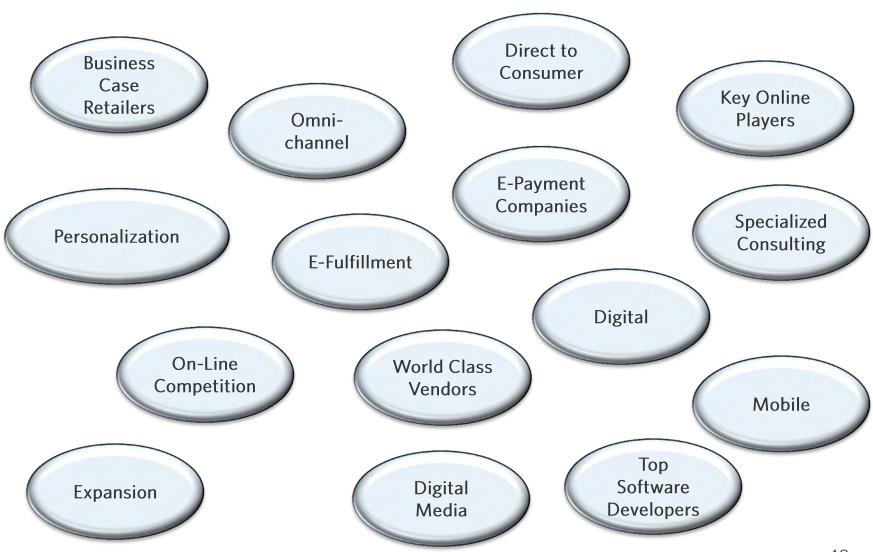
### **VERTICAL**



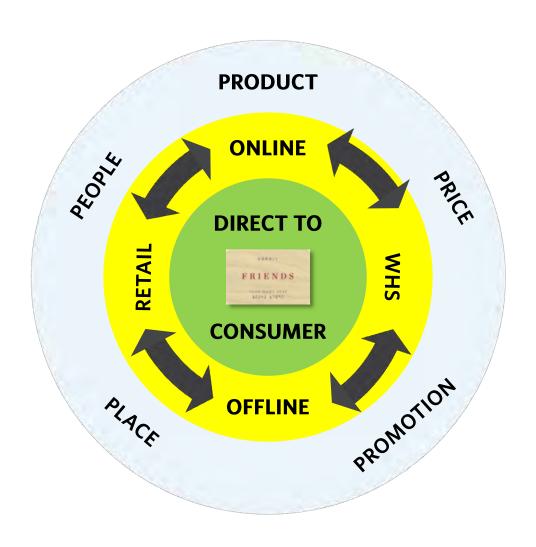
ESPRIT

# CHANNELS "ONICHANNEL"

# KEY INSIGHTS FROM CHANNELS TRENDS



# OMNICHANNEL MODEL IN ESPRIT



## DIRECT TO CONSUMER



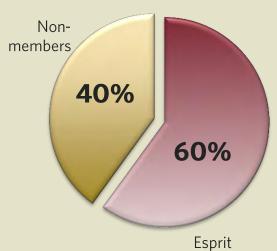
### **Esprit Friends: Best and closest customers to our brand**

# Retail Sales



**6.4 Million Esprit Friends\***Of which **4.6 Million** 

purchased in the last 12 months



Esprit Friends

### **Deep Knowledge**

- Deep research (e.g. Focus Groups)
- Quick research (weekly surveys)
- Consumer pulse (monthly surveys)
- Consumers purchase (data analysis)

### **Continuous Interaction**

- Newsletter
- Exclusive Promotions
- Personalization
- Reactivation

# DIRECT TO CONSUMER



## Develop the best loyalty program in fashion apparel

Welcome voucher



Free service hotline



% Bonus with every purchase



Free alterations



Esprit News ("be the first to know")



Exclusive events (i.e. VIP Days)



Personalization (e.g. birthday surprise)



Personal style advice



## ONLINE **DIRECT TO** RETAIL SHM FRIENDS **CONSUMER** OFFLINE

# DIRECT TO CONSUMER

### **Develop best in class cross-channel integration**

### **CHANNEL INCENTIVES**



instore generated sales + service fees



off to on

X%

E-profit sharing principle







**OFF-TO-ON** 



**ON-TO-OFF** 

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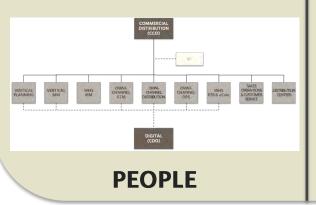


# DIRECT TO CONSUMER

### **Develop a fully integrated commercial activity**











**PRICE** 

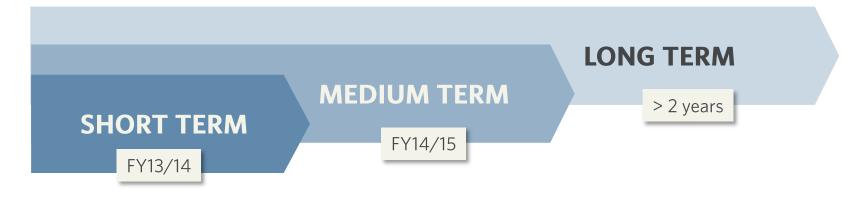
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# PEOPLE ORGANIZATION

# THANKS AGAIN!



### **GROWTH**



### **STABILIZATION**



Build a sound and healthy platform for the introduction of the structural changes needed to regain competitiveness

### **TRANSFORMATION**

UNCERTAINTY SCENARIO IN FY14/15

Execute the ambitious transformation of our business model (Vertical Omnichannel) to enhance speed and efficiency of our product and sales management

### **GROWTH**



Leverage the benefits of the new model to drive sustainable top line growth, and the healthier cost base to increase profitability

# **OUTLOOK**

# 2H FY14/15 OUTLOOK



# CONTROLLED SPACE

Low single digit decline in retail, as we continue closing loss making stores

### TOP LINE

Recovery of space productivity (sales / sqm) with respect to 1H both in retail and wholesale which would result in decline in line with sqm reduction

Still expected volatility due to first execution of new model in SS15

### **GP MARGIN**

Continued improvement in local currency terms from savings in supply chain management although the Euro/US Dollar exchange rate development may negatively impact margin in Hong Kong Dollar terms

### **OPFX**

Operating expenses under control although this year we will not benefit from the same one-off special effects as we did in FY13/14

### **CAPEX**

Moderate deployment of announced CAPEX for stores refurbishments and openings

